

Accent On Music Studio

Mission Statement

To provide an exciting and holistic approach to music education, recognising the individual needs of each student and the importance of an enjoyable and caring environment in which to nurture musical creativity.

Terms and Conditions

1.1 Definitions

"Accent" is the Accent On Music Studio based in Dundas

A "Class Lesson" is tuition of 3 pupils by one teacher. Class Lessons are 30- 45 minutes in duration.

A "Shared Private Lesson" is tuition of two pupils by one teacher. Shared Private Lessons are generally 30 minutes in duration.

A "Private Lesson" is tuition of one pupil by one teacher. Private Lessons are 30 – 60 minutes in duration, as required by the teacher

2.1 School Calendar

Accent lessons run for 41 weeks of the year following closely the NSW school terms. A school calendar showing exact dates is available from reception.

2.2 Absentees and Make Up Lessons Policy

Absences are to be notified in writing. Email to accentmusicstudent@gmail.com

Make up lessons are not generally available and only for documented School Excursions or illness. A lesson will be by agreement only.

A charge of \$40 per hour, pro rata will be made for any Agreed Make Up Lesson

Only One Make Up Lesson will be available in a term.

Absolutely NO Make Up Lessons allowed for a missed Make Up

Notwithstanding all above No make-up lessons will be available to students who take holidays within the school term.

There is no refund or credit for lessons missed by a student regardless of how much notice is given.

2.3 Teacher Absent

If the teacher is absent:

- we will, where possible, get a replacement teacher.
- If we are unable to arrange a replacement teacher then your teacher will reschedule the lesson at a convenient time.
- If you cannot make the rescheduled lesson, you will be eligible for a credit of the lesson cost.

2.4 Fees

Following a trial lesson, further lessons can only be attended on enrolment and when payment has been received. Accent on Music Studio teacher reserve the right to change its fee rate and any other term, and will notify you of any changes at least one term in advance.

Fees are required to be paid by the Due Date, One Term in Advance. Late Fees will apply. NO credits/ refunds will be given on Fees

2.5 Discontinuation of Lessons

All lessons are offered by the Term. Four weeks Notice before the end of a School Term must be given in Writing for the cancellation of a student from tuition for the next term.

A minimum Cancellation Fee equivalent to 2 weeks paid lessons will be charged for inadequate notice. There is NO REFUND for Cancellation Midterm. **Minimum enrolment is one term.**

2.6 Cancellation by AoM

Accent may cancel lessons at any time before the pupil commences for any reason whatsoever. Accent shall not be liable for any loss or damage arising from such cancellation. In the event of cancellation by Accent prior to the commencement of lessons, Accent will refund any fees already paid.

3.1 Teachers

Teachers at the Studio are able to provide you with any details you require about their teaching philosophy and goals. We would ask you treat your teacher as a Professional. Teachers undergo continual development and training.

4.1 Parent/Guardian Attendance

Parent attendance is welcomed at all times. Children up to the age of 6 **should be** accompanied by a parent or guardian during the lesson. Children between the ages of 7 and 10 would benefit from a parent being present but it is not compulsory.

4.2 Siblings

To ensure that your child gets the full benefit from their lesson, we request that they are accompanied by only a parent or guardian. We do not have childcare facilities.

4.3 Student Conduct

Accent expects students to have fun in lessons but also to conduct themselves in a sensible manner with due regard for the teacher and other students. Teachers reserve the right to discipline children in their care to a certain extent. However, if this proves ineffective, it is the parent's responsibility to take control of the student and remove them from the lesson if necessary. The parent shall be responsible for the welfare and conduct of the student throughout the course and whilst the student is on the premises.

If unacceptable behaviour continues, this will be investigated by an Accent Manager. Students and/or parents who are unable to rectify unacceptable behaviour will be excluded from lessons and if necessary, the premises.

The standard of behaviour which is to be regarded as unacceptable in lessons or on the premises shall be determined by Accent.

4.4 Responsibility

Accent will take all reasonable care to ensure pupils are safely supervised, but cannot be held responsible for any incidents that may occur in the parent's absence.

4.5 Health and Safety

***We require you to respect the right of quiet enjoyment of neighbours near the studio at all times.**

It is the responsibility of Accent to take all reasonable and practical steps to promote a safe and healthy environment for all who visit the premises.

Students are requested NOT to consume food or drink whilst inside the building, due to Health & Safety issues, particularly in regards to persons with allergies

5.1 Personal Property

We do not accept liability for the loss of any personal property on the studio premises.

Please respect all private property – within and outside the premises - whilst in attendance at lessons

Be considerate of neighbours at all times.

5.2 Smoking

Smoking is not permitted at any time on Studio premises.

5.3 Alcoholic Drinks

Alcoholic drinks must not be consumed on Studio premises by any students

6.1 Customer Feedback

If you do have a concern about a student's music education, please talk to your teacher in the first instance. If you are unable to resolve the problem with your teacher, please put it in writing to -

The Director, 303 Kissing Point Rd Dundas. 2117

7.1 Acceptance of terms and conditions

All agreements relating to the teaching of courses by Accent to the student are subject to these terms and conditions to the exclusion of all other terms and conditions. No variations or addition to the terms shall be binding unless agreed in writing by Accent On Music, the Teacher and the parent.

The terms shall be deemed to have been accepted and agreed to by you upon payment or upon attending a course on 2 separate occasions, whichever is the earlier.

